

WE ARE A COVID SECURE BUSINESS

We confirm we have complied with the government's guidance on managing the risk of COVID-19

5 steps to safer working together

- ✓ We have carried out a COVID-19 risk assessment and shared the results with the people who work here
- ✓ We have cleaning, handwashing and hygiene procedures in line with guidance
- ✓ We have taken all reasonable steps to help people work from home
- ✓ We have taken all reasonable steps to maintain a 2 m distance in the workplace
- ✓ Where people cannot be 2m apart, we have done everything practical to manage transmission risk

August 2020



A Practical Guide to Golf for members during COVID-19 Safe Steps

1 Course Access

2 Booking and Arrival

3 Check-in

4 Clubhouse Facilities

5 First Tee

6 On the Course

7 Departure

Play Safe - Stay Safe



It is essential all Government advice and ruling for Golf Clubs is adhered to at all times. We are using guidelines produced by the golf governing bodies, namely England Golf and the R & A. We expect our members to follow the procedures outlined below. These will change over the coming months. You will receive updates as and when necessary.

For now, the main points are:

1. Booking is essential golfers cannot just turn up.
2. Up to 4 ball games.
3. Play starts from 1st tee only (unless it is a planned event or competition)
4. The pro shop is open every day from 7 a.m. to 6 p.m.
5. The Clubhouse is open daily from 11 a.m. - 9 p.m. (Check website for food & drink provisions).
6. Buggies and trolley hire are limited based on shop hours. Only for one person or two persons from the same household. Contact Danny for further details.
danny@bhpgc.com.

COURSE ACCESS

1. The course is open for members, guests and visitors (online booking only for visitors).
2. To access the course, a player must:
 - Have paid the subscription for 2020/21 or a relevant green fee.
 - Not be displaying COVID-19 symptoms
 - Not be in self-isolation
 - Not been out of the country in the 14 days before play
 - Have a reserved tee time



BOOKING AND ARRIVAL

1. Booking a tee time in advance is compulsory via the Intelligent Golf app, the Club website or by phoning 020 3146 9898, leaving a message if not answered.
2. Unless coming with family, you should travel to the club alone.
3. There is ample car parking so where possible please allow sufficient space between cars to enable social distancing.
4. Golfers should arrive no more than 20 minutes before their allocated tee time.
5. Golfers should arrive near the first tee 5 minutes before the reserved tee time.
6. If late on the tee, golfer may not be able to play that day.
7. Golfers should come dressed in golf attire and change their shoes in the car park.
8. Practice green, nets and short game area are open. Practice ground remains closed.
9. Course opens 7.30 am- weekdays and 7 am - weekends.

CHECK-IN

1. Score cards are available from the Pro Shop.
2. We are marshalling the course at peak times.
3. Competitions have started. Book via Intelligent Golf website or app.

CLUBHOUSE FACILITIES

1. The trolley shed will be accessible from 15 minutes before the first tee time until 6.30 pm.
2. The changing rooms are available for locker access and toilet facilities. Showers remain out of use.
3. Golfers are requested to keep the facilities clean
4. Please do not enter with dirty shoes.
5. Face coverings must now be worn in all indoors areas. They can be removed for the purpose of eating and drinking in the bar & restaurant facilities.

FIRST TEE

1. Play open for up to 4 players at 10 minute intervals.
2. Play only starts from the 1st tee.
3. Tee times must be strictly adhered to.



4. Arrive no more than 5 minutes before reserved time.
5. Social spacing signage identifies the 1st tee waiting area.
6. Each player reports to the Pro Shop or course marshal.
7. No call-up.

ON THE COURSE

1. Social distancing observed at all times.
2. No practising allowed.
3. Members must give priority to the green keepers.
4. All ball washers and waste bins have been removed.
5. Rakes from bunkers have been removed; players to use a club or their feet to smooth sand.
6. Flag poles must stay in place.
7. Do not touch another player's ball or equipment.
8. For general play take maximum 3 minutes to look for a ball; if unfound take "stroke and distance". Do not go back to replay a shot.
9. AVOID SLOW PLAY – this is vital. If you hold up players behind you this could affect the 10 minute start times.

DEPARTURE

1. If you're not planning to stay for food or drinks golfers should return home immediately at the end of play.



Important Notice – Covid19 (Coronavirus) Update 18th March 2020.

We are continuing to follow and monitor official guidance from the UK Government and Public Health England carefully. It is of vital importance for us to be in a position to ensure that any and all procedures are in place to support the health and well-being of our members and staff.

IT'S TIME TO PULL TOGETHER AND SUPPORT THE CLUB AND OUR MEMBERS!

Access to the Course & Facilities

All the time there are no imposed restrictions we will endeavour to keep the course and associated facilities open, however if you feel unwell, we ask you to stay at home, follow advice and recuperate. Ball washers, shoe cleaner, hut & water fountain are out of service until further notice.

Health Benefits & Exercise – Playing Golf

Large open space is potentially one of the less risky environments where you can still enjoy sport and physical activity without being in large groups. Leave the flagstick in when you're putting and replace the handshake with a tap of the elbow for now. We have also made the bunkers compulsory G.U.R. and have removed all rakes until further notice.

Spreading only kindness - Let's keep in touch!

As a golf club we can all pull together to help and look out for each other and we would like to hear from you if you are willing to help isolated fellow Club members, either with a friendly call, to pick up urgent supplies or to help with shopping etc. Additionally, if you are isolated through health concerns or symptoms and would like some assistance please let us know and we will endeavour to assist by putting you in touch with a member in your area.

Bar & Catering Facilities

We will keep the main bar open from 10 a.m. – 3 p.m. daily (as long as Government restrictions allow) and will be limiting the number of people dining as follows:

Main Bar - 30 people.

George Low Bar – 16 people

The George Low bar will be closed for bar service until further notice.

We ask that members pre-book to assist with planning.

As part of our efforts to retain as normal a service as possible we have also implemented the following steps for all our safety:

Staff will sanitise their hands prior to food, cutlery and condiments being served or cleared. Condiments, straws, napkins or cutlery will not be on the tables – these will be brought to your table with service.



BUSH HILL PARK GOLF CLUB

Any staff or their families showing any symptom will be instructed to self-isolate in line with Government Guidelines.

Doors will be left open wherever possible to reduce contact points and will be carrying out additional cleaning and sanitising on all bars, tables and surfaces.

We will be monitoring all our team members to ensure they are fit and healthy and we ask you to do the same.

Please bear with us if service feels a little different than usual and/or if service takes a little longer, it is with your safety and well-being in mind.

Food to Go

We have a range of items available to take on to the course and we can take telephone orders and serve from the window at the rear of the Clubhouse if you do not wish to come into the Clubhouse.

You can also read more information on Middlesex golf website.

Kind regards,
Stewart Judd
General Manager

